



## Home Delivery

Email Service Charge 12.00 Phone Order Charge 15.00

**Minimum Order 100.00** No Deliveries On Sunday

At this time we don't provide an online service. We will take your order personally over the Phone or you can send an email. We will be asking you if you permit us to make like item substitutions. If you say yes we will use our best judgement in sending you a similar item. WE will not be able to accept returns on items that fit the criteria of similar item. If you do not give us permission to substitute , no item unless exact, will be sent. If your order doesn't meet the 100.00 Minimum the delivery charge will be 20.00

### **2 Payment Options** (Driver's will not enter your residence)

- 1) COD** The driver will call the Phone number you supply, advising you he is on his way. You are to meet the driver at the location of your residence that you both discuss. You must have your credit card or Cash Payment ready .**If you are not there present the driver will continue on to his next order.**
- 2) Payment Link.** After your order is registered with a total at the store , you will receive an email with a payment link with the order total and conditions relative to returns. Please take care of this promptly. **Your order will not leave the store until payment is processed.**

**If you wish to tip the driver Please use Venmo **Cafasso's Fairway Market****

**Driver's will not be accepting Returns** . If you have severe issues with the order you must contact customer service or email [customer@cfmkt.com](mailto:customer@cfmkt.com) to resolve your issue. No adjustments will be made to the final amount of the order . Please if these conditions are not to your liking we cannot accept your order request.

If You would like to **email** your order for the next day . Please follow the instructions on the next page

Thank You for Considering us and your Business. With our sincerest wishes , Stay Well.

# Order Email Instructions

The email service at times will be suspended due to volume . You will get an automated response after sending your email telling you whether it was accepted or not. Please look for it.

**Required Email Order Format** (please follow these instructions)

**Subject Line** Your requested delivery date

## **E Mail Body**

- **Your Full Name**
- **Full Address**
- **Active Phone Number** (preferably Cell we will not distribute your number to anyone)
- Designate Payment Option ;  
**Email Link** (email address for Link)  
**COD** ( driver will Call when in Route you Must be present. Cash or credit Card accepted)
- Please as a general rule designate Substitution Or No Substitution. ( you may then individually designate items otherwise)
- **When Listing Your Order** ( it must be in somewhat of a product group order)

Try to Follow this Group Order

Produce	Cereals, Nuts	Meats
Seafood	Dairy	Packaged Bread
Prepared Foods,	Liquor	Soda Water
Deli	Dry Groceries	Health Beauty Aides
Fresh Bakery	Paper Cleaning Supplies	Everything Else
Gourmet Cheese	Frozen Food	

Email Your Order to **delivery@cfmkt.com**

Please donot resend you're your order . Wait for the auto reply telling you whether the order was accepted or **not**

## **Home Delivery Write in Order**

We are working on a full online ordering portal . Because of the extensive selection of specialty prepared items the process is not an easy one. We plan on having it done by the end of the summer. Until then you can use our web site write in service . Go to the main top bar on our web site , Click Shop, click Home Delivery Service– write in order .

You will register and then be able to write in your items selecting size, department and substitution preference.